

Celebrating Ten Years of Excellence!
2012-2021

Imagine a Virginia...
**2021 Virtual
Virginia Patient
Safety Summit**

*Thursday,
February 25, 2021
9:30 a.m. – 2:30 p.m.*

Hosted by:



This educational activity is jointly provided by AXIS Medical Education, and the Virginia Hospital and Healthcare Association Foundation, and the Virginia Nurses Association in collaboration with the Medical Society of Virginia and the Virginia Pharmacists Association.

About the Summit

The Virginia Patient Safety Summit traces its roots to 2011 when the Virginia Hospital & Healthcare Association (VHHA) pursued legislation to recognize a day for Patient Safety in Virginia to raise awareness of quality and safety improvement initiatives led by Virginia hospitals. That year, the Virginia General Assembly passed a resolution recognizing February 2 as Patient Safety Day in Virginia. In 2012, the VHHA hosted the first annual Virginia Patient Safety Summit. Now in its 10th year, the Virginia Patient Safety Summit is an opportunity to celebrate safety improvement work being done across the Commonwealth and acknowledge the individuals, teams and leaders who make Virginia a great place to receive care. We are pleased to announce that the 2021 Summit is being presented in partnership with the Virginia Nurses Association, the Medical Society of Virginia, and the Virginia Pharmacists Association.

The 2021 Safety Summit will provide opportunities to celebrate past successes and opportunities to discuss the challenges still ahead of us, both for patient safety as well as worker/provider safety. Even before the COVID-19 pandemic's extraordinary stresses on the health care system and frontline healthcare workers, we were becoming aware that doctors and nurses were experiencing high rates of workplace injuries and burnout. This year's Summit will also address worker safety issues, and particularly clinician burnout/stress. We will discuss how we can maintain a culture of safety and resilience and achieve the Virginia healthcare workplace that we desire.

Learning Objectives

At the conclusion of this activity, participants should be better able to:

- Describe how measurement has been used to improve patient safety during COVID
- Explain why transparency is important for patient safety
- Explain the nature, extent, and manifold risks of front-line clinician burnout in US healthcare.
- Outline practical strategies that individuals and institutions can address the root causes of burnout and begin transforming workplace culture for clinicians
- Identify strategies, tools, and tactics to enhance quality and safety practices with a focus on interprofessional collaboration across the continuum of care
- Describe healthcare worker well-being before and after Covid-19
- Recognize how healthcare quality is associated with the ongoing capacity of health care workers to participate in quality improvement efforts

Who Should Attend

Patient and worker/provider safety is not specific to any one position within a hospital or facility. Each and every individual holds safety to the highest standard. For this reason, we want to encourage not only nurses, physicians, pharmacists and other clinical professionals, patient safety and quality officers, risk management professionals, hospital and health system managers and leaders to attend, but anyone who is committed to practicing and support the safest of health care practices.

How to Register

There is NO registration fee for the 2021 Summit! However, advanced registration is required in order to receive a participant link for the virtual event and to access the meeting content after the event.

Registration deadline is Monday, February 22 at 5:00 p.m.



Register
Here

Agenda

9:30 AM – 10:00 AM

WELCOME AND OPENING REMARKS

Stephen Combs, MD (Ballad Health), Co-Chair, Summit Planning Committee

Steve Arner (Carilion Clinic), Chairman, VHHA

Deborah Davis (VCU Health), Chair, VHHA Center for Healthcare Excellence Advisory Council

10:00 AM – 11:00 AM

PATIENT SAFETY IN AMERICA: A VIEW FROM THE CDC AND THROUGH THE LENS OF COVID-19

Arjun Srinivasan, MD, FSHEA, Captain, US Public Health Service, Division of Healthcare Quality Improvement, Centers for Disease Control

11:00 AM – 12:00 Noon

THE STIGMA OF CLINICIAN BURNOUT: BREAKING THROUGH THE CULTURE OF SILENCE: A PANEL PRESENTATION

Tracey R. Hoke, MD, MSc, FAAP, Chief of Quality and Performance Improvement, UVA Health System

Jennifer B. Feist, JD, Co-Founder, Dr. Lorna Breen's Heroes' Foundation

J. Corey Feist, JD, MBA, Co-Founder, Dr. Lorna Breen's Heroes' Foundation and Chief Executive Officer, UVA Physicians Group

Pam Cipriano, PhD, RN, NEA-BC, FAAN, Professor and Dean, UVA School of Nursing

A. Bobby Chhabra, MD, Professor and Chair of Orthopaedic Surgery and President, UVA Physicians Group

Terri Babineau M.D., FAAFP, MSt (Oxon.), Chief Medical Officer, SafeHaven Physician Wellness Program, Medical Society of Virginia

12:00 Noon – 1:00 PM

INTERMISSION

(A variety of videos, photos, and announcements will be shared during intermission, including recognition of past Virginians Speak Up for Safety Award Winners)

1:00 PM – 1:45 PM

VIRGINIA PATIENT SAFETY HIGHLIGHTS

Four (4) brief quality improvement presentations

1:45 PM – 2:25 PM

THE FUTURE OF PATIENT AND WORKER SAFETY

J. Bryan Sexton, PhD, Associate Professor, Director, Duke Center for Healthcare Safety & Quality, Duke University Health System, Durham, NC

2:25 PM – 2:30 PM

FINAL THOUGHTS AND SUMMIT CLOSING

Abraham Segres, Vice President, Quality and Patient Safety, VHHA

Speaker Information



Arjun Srinivasan, MD (CAPT, USPHS)

Associate Director for Healthcare Associated Infection Prevention Programs,
Division of Healthcare Quality Promotion
Centers for Disease Control

Dr. Srinivasan is the associate director for healthcare associated infection prevention programs in the Division of Healthcare Quality Promotion at the Centers for Disease Control (CDC) National Center for Emerging and Zoonotic Infectious Diseases. He is board-certified in infectious diseases. Before joining the CDC, he was an assistant professor of medicine in the Infectious Diseases Division at the Johns Hopkins School of Medicine, where he was the founding director of the Johns Hopkins Antibiotic Management Program and the associate hospital epidemiologist. His research and investigative areas of concentration include outbreak investigations, infection control, multidrug-resistant gram-negative pathogens, and antimicrobial use. From 2006 to 2010, he led the CDC's healthcare outbreak investigations team. In 2008, he assumed the medical directorship of a new CDC campaign called "Get Smart for Healthcare," which is designed to improve the use of antimicrobials in in-patient healthcare facilities. Dr. Srinivasan also currently serves as the Deputy Lead for the Healthcare Resiliency Working Group of the COVID-19 Federal Joint Coordinating Center.

Dr. Srinivasan has published more than 70 articles in peer-reviewed journals on his research in healthcare epidemiology, infection control, and antimicrobial use and resistance.

A graduate of the Vanderbilt University School of Medicine, Dr. Srinivasan is a member of Alpha Omega Alpha medical honor society. He completed an internal medicine residency and infectious disease fellowship at Johns Hopkins University Hospital. Dr. Srinivasan is an adjunct assistant professor of medicine at Emory University Medical Center and sees patients at the Atlanta Veteran's Affairs Medical Center.



J. Bryan Sexton, PhD

Associate Professor
Director, Duke Center for Healthcare Safety & Quality
Duke University Health System

Dr. Sexton has captured the wisdom of frontline caregivers through rigorous assessments of safety culture, teamwork, and workforce resilience. His research instruments have been used around the world in over 3000 hospitals, in 30 countries. His current RO1 grant from NIH is a randomized clinical trial of resilience training. He has studied teamwork, safety and resilience in high risk environments such as the commercial aviation cockpit, the operating room, and the intensive care unit, under funding from NIH, NASA, AHRQ, Robert Wood Johnson Foundation, Swiss National Science Foundation, and the Gottlieb Daimler and Karl Benz Foundation. With specializations in organizational assessment, teamwork, survey development, and quantitative methods, he spends his time teaching, mentoring, conducting research, and finding practical ways of getting busy caregivers to do the right thing, by making it the easy thing to do. He has found that results across industries, work settings, shifts, professions, and countries highlight a great deal about reliability in high risk environments – specifically, "you are better off changing the situation, than trying to change human nature."

Panel Presenters

Tracey Hoke, MD, MSc, FAAP is a pediatrician and pediatric cardiologist. She joined the University of Virginia faculty in 2006 as the Chief Quality Officer for the UVA Children's Hospital. Dr. Hoke holds a graduate degree in outcomes research from the Johns Hopkins Bloomberg School of Public Health and has also served as Medical Officer at the National Heart, Lung and Blood Institute, National Institutes of Health. In 2013, she was named Chief of Quality and Performance improvement and Senior Associate Chief Medical Officer for Quality for UVA Health. In these roles she works with other senior leaders and staff to provide leadership and direction for the development and implementation of improvements in the care delivery at UVA health. She oversees patient safety and performance improvement, accreditation, clinical staff office and risk management.

Jennifer Breen Feist JD is a lawyer in Charlottesville VA specializing in finance, real estate, and wealth management. She is the Co-Founder of the Dr. Lorna Breen Heroes' Foundation and sister of Dr. Lorna Breen. She serves as Treasurer of the Central Virginia Chapter of Girls on the Run and is also a co-founder of Women United, a nonprofit dedicated to supporting causes that benefit women and children. She holds a Juris Doctorate from Penn State Dickinson School of Law and a BS in Political Science from Elizabethtown College. Her passion is caring for families— both her own and others.

J. Corey Feist JD MBA, a health care executive with over 20 years of experience, is the Cofounder of the Dr. Lorna Breen Heroes' Foundation. He is the Chief Executive Officer of the University of Virginia Physicians Group, the medical group practice of UVA Health, comprised of 1200+ physicians and advanced practice providers. He also holds an adjunct faculty appointment at the UVA Darden School of Business, where he currently teaches a course, "Managing in a Pandemic: The Challenge of COVID-19." Mr. Feist is also the chair of the board of the Charlottesville Free Clinic. Throughout his career, he has focused on transforming health care by empowering people and improving processes. Mr. Feist holds an MBA from the UVA Darden School of Business, a Juris Doctorate from Penn State Dickinson School of Law, and a bachelor's degree from Hamilton College.

Pam Cipriano PhD RN NEA-BC FAAN is a graduate of the Hospital of the University of Pennsylvania School of Nursing, American University (BSN), University of Washington (MSN), and University of Utah (PhD). She is currently Dean and Sadie Heath Cabaniss Professor of the School of Nursing, UVA. Prior to this appointment, she served two terms as president of the American Nurses Association (ANA, the largest nurses' association in the US. She is currently first vice president of the International Council of Nurses. Dr. Cipriano has extensive experience as an academic medical center executive with a focus on improving service quality and safety and the staff's working environment. For nine years, she was the chief clinical officer/chief nursing officer in the UVA Health System, responsible for all inpatient and outpatient clinical services. Under her leadership, UVA earned its initial American Nurses Credential Center "Magnet" designation in 2006. Dean Cipriano is known nationally and internationally as a strong advocate for growing nursing's influence on health care policy and for advancing the role and visibility of nurses. A steering committee member for the National Academy of Medicine's Action Collaborative on Clinician Well-Being and Resilience, Dean Cipriano has focused on interventions for COVID-19-induced stressors and mental health relief for frontline workers. She has also contributed to reducing regulatory burdens and revamping electronic documentation to relieve clinicians of unnecessary work. Dean Cipriano has received numerous honors and awards for exceptional leadership and contributions to the nursing profession.

A. Bobby Chhabra MD is a graduate of Johns Hopkins University (BS) and UVA (MD). After completing his residency in orthopaedic surgery at UVA, he did a fellowship in hand and upper extremity, microvascular, and congenital hand surgery at the Hand Center of San Antonio and Texas Scottish Rite Hospital. Dr. Chhabra is currently the Lillian T. Pratt Distinguished Professor and Chair of Orthopaedic Surgery, David A. Harrison Distinguished Educator, Professor of Plastic Surgery, and Professor of Pediatrics at UVA. He serves as president of the University of Virginia Physicians Group and is the School of Medicine's faculty representative to the UVA Health System Board of the Board of Visitors. Dr. Chhabra is an internationally recognized surgeon who specializes in hand, wrist, and elbow trauma and arthritis and has particular interests in sports injuries and congenital hand surgery. He maintains an active program of tissue-engineering research. As an educator, he has received the medical schools and university's highest teaching awards. He is a fellow of the American Academy of Orthopaedic Surgeons, a member of the American Society for Surgery of the Hand, a fellow of the American Orthopaedic Association, and past president of the Virginia Orthopaedic Society. He publishes and presents widely and has held visiting professorships at 21 institutions. For the last three years, Dr. Chhabra has co-hosted (with Jay James) "Best Seat in the House Injury Report," an award-winning weekly ESPN/WINA radio that focuses on injuries in college sports, the NFL, and NBA.

Terri Babineau, M.D. MSt FAFAP is a family physician and Associate Professor at the University of Virginia School of Medicine and the Chief Medical Officer for the Medical Society of Virginia's SafeHaven™ Program. Dr. Babineau attended the University of Virginia for undergrad and graduated from Eastern Virginia Medical School (EVMS). Dr. Babineau earned a Master's degree from the University of Oxford in Mindfulness-Based Cognitive Therapy and wrote her dissertation on healthcare burnout. She is an advocate for Humanism in Medicine and is on the National Advisory Council for the Gold Humanism in Medicine Honor Society as well as a member of the Alpha Omega Alpha Medical Honor Society. On top of her continuous work as a physician and advocate for physician mental health and wellness, Dr. Babineau has multiple publications, "Physician Burnout and Compassion Fatigue: Individual and Institutional Response to an Emerging Crisis" and "Covid-19, Healthcare Workers and Their Mental Health." Her passion for mental health and working with the underserved led her to work on the development of a course, Mindfulness as Service Learning Program. This course taught mindfulness to medical students and underserved elementary students. Dr. Babineau's work will continue to support physicians, residents, and medical students throughout their career to combat physician burnout and compassion fatigue.

Imagine a Virginia That...

- Achieves zero harm to all patients.
- Ensures a safe environment for all patients, families, staff, and visitors in health care organizations.
- Delivers high value care (top-tier quality at the lowest cost).
- Provides an optimal patient and family experience, always.
- Understands and adopts reliability as an operating system in health care.
- Designs and implements health care work processes to reflect evidence-based best practices.
- Influences and reinforces behavior accountability of individuals, teams, and organizations.



“Imagine a Virginia that ...” is the vision statement for the VHHA’s Center for Healthcare Excellence. The mission of the Center is to improve the safety and quality of health care in Virginia supporting and encouraging adoption of best practices in patient care and service by all Virginia hospitals and health systems, facilitating effective collaborations among Virginia hospitals, health systems, health care providers and key stakeholders, and serving as a coordinating center for seeking, procuring and administering funding to support patient safety and health care quality initiatives in Virginia.

Accredited Continuing Education

Nursing Continuing Professional Development Disclosures

1. 3.0 Nursing Contact Hours will be awarded by the Virginia Nurses Association. The Virginia Nurses Association is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.
2. Credit will be awarded commensurate with participation in the live web-based program with the completion of an evaluation. A link to the evaluation will be provided to participants following the program. Participants that view the recording on demand will not receive credit.
3. This educational activity is jointly provided by AXIS Medical Education, the Virginia Hospital and Healthcare Association Foundation, and the Virginia Nurses Association in collaboration with the Medical Society of Virginia (MSV) and the Virginia Pharmacists Association.

ACCREDITED CONTINUING EDUCATION

Accreditation Statement



JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Virginia Hospital and Healthcare Association. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



IPCE CREDIT™

This activity was planned by and for the healthcare team, and learners will receive 3.0 Interprofessional Continuing Education (IPCE) credit for learning and change.

Credit Designation for Physicians

AXIS Medical Education designates this live activity for a maximum of 3.0 *AMA PRA Category 1 Credit(s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Credit Designation for Pharmacists

This application-based activity is approved for 3.0 contact hours of continuing pharmacy education credit JA4008106-9999-21-026-LO5-P.

A general certificate of participation is also available.

Accredited Continuing Education

AXIS Contact Information

For information about the accreditation of this program please contact AXIS at info@axismeded.org.

Disclosure of Conflicts of Interest

AXIS Medical Education requires faculty, instructors, authors, planners, managers, reviewers and other individuals who are in a position to control the content of this activity to disclose all real or apparent conflicts of interest they may have with ineligible company. An ineligible company is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant conflicts of interest are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant conflicts of interest disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The faculty reported the following relevant financial relationships or relationships they or their spouse/life partner have with ineligible companies in the past 24 months:

Name of Faculty or Presenter	Reported Financial Relationship
Arjun Srinivasan, MD	Nothing to disclose
Tracey R. Hoke	Nothing to disclose
Jennifer Breen Feist, JD	Nothing to disclose
J. Corey Feist, JD, MBA	Nothing to disclose
Pam Cipriano, PhD, RN, NEA-BC FAAN	Nothing to disclose
A Bobby Chhabra, MD	Nothing to disclose
Elizabeth Martinez	Nothing to disclose
Allison Barerio	Nothing to disclose
Lynn Hardy	Nothing to disclose
Jennifer Bodnark	Nothing to disclose
Pam Jones	Nothing to disclose
Monique Rivers	Nothing to disclose
Patricia Slattum	Nothing to disclose
Bryan Sexton, PhD	Nothing to disclose
Terri Babineau M.D., FAAFP, MSt (Oxon.)	Stock Ownership: BeiGene Biotechnology Company

Accredited Continuing Education

The following planners, managers, and reviewers have reported no relevant financial relationships or relationships they have with ineligible entities in the past 24 months:

Abraham Segres, MHA, Kristie Burnette, MSN, RN, CPPS, CPHQ, Joyce Dayvault, RN, BBA, CPHQ, AnhTai Nguyen, MD, Kristi Morgan, DNP, RN, CCRN, Stephen Combs, MD, Dale Harvey, RN, MS, Rahul Shah, MD, Sandip Godambe, MD, Terry Sievers, MS, RN, CPHQ, CPHRM, Joel Bundy, MD, Amit Vashist, MD, Rebecca Hill, MA, MHA, Kathie Zimbro, PhD, RN, Lindsey Cardwell, MSN, RN, NPD-BC, Scott Castro, Karen Winslow, PharmD, Karen Harris, MSN, RN, CPHQ, CPPS, Julian Walker, Julie Dime, Lindsey Lanham, Ronald Viggiani, MD, Dee Morgillo, MEd., MT(ASCP), CHCP.

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications or dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

Requirements for completion for physicians and pharmacists

Attend/participate in the educational activity and review all course materials.

Complete the CE Attestation form online by **11:59 pm ET March 25, 2021**. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.

Upon successful completion of the online form, your statement of completion will be presented to you to print. For pharmacists, your record will be automatically uploaded to CPEDMonitor.

CPPS

This activity meets the criteria of the Certification Board for Professionals in Patient Safety for up to 3.0 CPPS CE hours.

ACHE

Participants may earn up to 3.0 ACHE Qualified Education Hours toward initial certification or recertification of the Fellow of the American College of Healthcare Executives (FACHE) designation.

CPHQ

This program has been approved by the National Association for Healthcare Quality for a maximum of 3.5 CPHQ continuing education credits for this event.

CPHRM

This meeting has been approved for a total of 3.0 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.

For questions about CPPS, CPHQ, ACHE, or CPHRM credits please contact kburnette@vhha.com

Sponsors and Corporate Partners

We would like to thank the following organizations for their financial support of the 2021 Virginia Patient Safety Summit:

(No educational grants have been awarded by ineligible companies)



We would like to thank the following corporate partners for their ongoing support of the VHHA Foundation:

